

## OVERVIEW &amp; SCRUTINY IMPACT OF SCRUTINY SUB-COMMITTEE (ISSC) 12 JULY 2018

## ISSC REPORT: Crime &amp; Disorder 2017- Domestic Abuse

RECOMMENDATION	EXECUTIVE RESPONSE	IMPACT OF ACTIONS TAKEN e.g. new strategy, X residents engaged, practise changes, planned stakeholder discussions, partnerships/stakeholders have issues on agenda, service development <b>and dates</b>	COMPLETED (do not input 'ongoing' in this column) <b>and dates</b>
<p>2.1 That Domestic Abuse (DA) Champions are introduced county wide and the DA Partnership targets work with GPs on this. (Paras 4.1, 5.2)</p>	<p>Following the successful award of funding from the Violence Against Women &amp; Girls (VAWG) Fund, the Strategic Partnerships Team, within ACS, has led to a successful procurement process to identify a provider to deliver the Hertfordshire Domestic Abuse Champions Programme. The commencement of this programme is imminent and will work to identify and train a cohort of DA Champions, from both community and specialist agencies, across the County - <b>commencing April 2018.</b></p> <p>The Hertfordshire Domestic Abuse Helpline has been formally commissioned through a direct Single Tender Award process, in line with Hertfordshire's Contract Regulations, to coordinate and manage the Champions Network, in partnership with the Local Authority – <b>commenced March 2018.</b></p>	<p>The initial cohort of 10 Lead Agency Domestic Abuse (DA) Champions has now been identified, across the multi-agency partnership. The training will be delivered through a commissioned service, comprising of specialist domestic abuse voluntary sector organisations. These champions will then ensure that DA becomes everyone's business and is inherent to both policy change and front line working.</p> <p>The role of the champions is to also work together to create effective pathways for victims and perpetrators of DA, ensuring that people receive the right response at the right time and that the escalation of risk is reduced as a result.</p> <p>Safer Places, were successfully commissioned to lead the Sunflower Training Consortium element of the VAWG bid and the next steps will be to roll-out community based DA training, known as J9.J9 was developed, in memory of Janine Mundy who was murdered by her estranged husband and supports those working in the community to recognise signs of DA and support</p>	<p><b>NO</b></p>

	<p>The funding period will cease in March 2020 and the Home Office is receiving monitoring and closedown reports, as required.</p> <p>The Strategic Partnership's Team continues to work with GPs, in partnership with the LMC (Local Medical Council) and both CCGs (clinical commissioning groups). This is primarily through training by IDVAs (independent domestic violence advisors), information sharing sessions and identifying DA Champions. Further engagement is continually being assessed.</p>	<p>disclosures, referring victims and their families to the relevant services. Already successfully rolled out in Essex, J9 will be delivered to various community agencies – nail bars, coffee shops, pharmacists, pubs, etc. Janine's family fully support this programme being run in Hertfordshire. GP surgeries will also be included within the J9 training.</p> <p>Hertfordshire regularly review the sustainability of the programme as part of the on-going monitoring. With the DA Champions the aim is that DA risk and identification will be embedded throughout various organisations as a result of the training programme.</p> <p>The challenge is to engage further with GPs and the Strategic Partnership is exploring ways of progressing this. However, further to a GP information sharing session held in the spring, a GP in Stevenage has already requested they become a DA Champion, which is being pursued.</p>	
<p>2.2 That DA training and awareness raising is adopted by the HSAB (Hertfordshire Safeguarding Adults Board) as part of mandatory safeguarding training for operational front line staff and managers across Adult Care Services (ACS); and, that all relevant ACS contracts build in DA training as a mandatory requirement. (Paras 3.6, 4.1,</p>	<p>The HSAB has identified DA as a key priority for 2018/19 and, as a result, ACS have commissioned a number of training courses for front line staff, including DA &amp; Safeguarding, DA Risk Assessment Lite Bites and Modern Slavery. However, this training is not a mandatory requirement and there is work on-going around the wider training and needs analysis, across the wider DA Partnership, to identify key areas for</p>	<p>304 ACS staff have now attended the Safeguarding Adults &amp; Domestic Abuse, Modern Slavery in Hertfordshire and Adults &amp; Domestic Abuse training.</p> <p>The Strategic Partnership is exploring approaches to DA training becoming mandatory. As a first step it has been agreed that mandatory training will be discussed and ratified at a joint ACS and CS (Children's Services) Boards' meeting. This would ensure consistency and join</p>	<p><b>YES</b></p>

5.6, 5.7)	<p>learning and development. This can then be presented to SMB (Senior Management Board) to enable the requirement for mandatory training to be embedded.</p> <p>More work is required with ACS Commissioning to enable a greater understanding of how DA can be embedded into contracts; however, the Strategic Partnership's Team is working in partnership with Herts Care Providers Association (HCPA) to deliver DA study days with the private home care and residential care market, in May 2018.</p>	<p>up.</p> <p>Commissioning has agreed to have DA schedules built into existing contracts but not legal schedules. However, this may change as an outcome of the Domestic Abuse Bill Consultation. The Strategic Partnership will respond to the outcomes at that time.</p>	
2.3 That the Hertfordshire DA Partnership actively creates support services for medium and standard risk victims. (Paras 3.6, 3.9, 4.4, 4.5, 5.4)	<p>The Strategic Partnership's Team have continued to progress in seeking support services for those assessed as medium or standard risk, namely the provision of five caseworkers working within a variety of key agencies, across the County, through the Sunflower network.</p> <p>In partnership with these agencies, which include District &amp; Borough Councils and Voluntary &amp; Community Sector organisations, we have formulated a single and common job description for the continuation and development of these vital roles. The funding for these roles is comprised from the VAWG funding and that awarded through the DCLG and will be</p>	<p>The Sunflower caseworkers are supporting standard and medium risk victims of domestic abuse, across the county. This includes, but is not limited to, safety planning, housing support, or signposting to other services which may be relevance</p> <p>A Sunflower Network Manager has been recruited, through the Herts DA Helpline, and the role is to work closely with the Strategic Partnerships Team to ensure that an up to date directory of information and support, is available both locally and county wide. This will be provided through the Sunflower website, DA Helpline and the local DA forums. Anyone affected by DA, including standard and medium risk victims, will have easy access to information at all times.</p>	<b>YES</b>

	<p>developed through 2018/19. We are also working proactively with the commissioned services – specialist accommodation and IDVA – to continually review the victims they support and ensure the risk levels identified enable them to get the right support and intervention, at the right time.</p>		
<p>2.4 That work should be undertaken with Princess Alexandra Hospital, Luton and Dunstable Hospital and Barnet General Hospital to identify and develop improved communications with the service that performs a similar function to that of the Independent Domestic Violence Advisors (IDVAs) at the Lister and Watford hospitals. (Paras 3.6, 3.7, 4.3, 5.3)</p>	<p>Other local authorities, namely Essex and Central Bedfordshire, have confirmed that they deliver an IDVA service covering a number of our Out of County (OOC) hospitals. Also, through discussion with the agencies that fund the Herts IDVA service, it was clear that the current co-locations within the two main acutes and community partners, HCT and HPFT, is providing a resilient service, across the County.</p>	<p>As noted previously, Hertfordshire IDVAs are currently co-located at Lister, Watford General and the community based health partners i.e. HPFT and HCT. The CCGs fund this element of the service and monitor the health outcomes being achieved.</p> <p>IDVAs based in the OOC hospitals in neighbouring local authorities are also able to signpost to relevant services. The fundamental standards of IDVA workers are consistent across the Country and they are all trained to the same standards established by the Safelives Review.</p>	<b>YES</b>
<p>2.5 That the partnership develops a countywide non-mandatory perpetrator programme. (Paras 3.8, 4.5, 5.4, 5.5)</p>	<p>The Strategic Partnerships team has written a report on supporting perpetrators of domestic abuse in Hertfordshire. This report: reviewed support currently available to perpetrators of domestic abuse in Hertfordshire, identified gaps in this support provision, provided examples of</p>	<p>Further to the initial recommendations identified from the perpetrator report under the governance of the Hertfordshire Domestic Abuse Partnership (HDAP) a multi-agency Perpetrator &amp; Courts Sub-Group has been newly formed, under the governance of the HDAP. This will be chaired by a member of the office of the Police &amp; Crime Commissioner The remit of the group is to take forward the recommendations of the Strategic</p>	<b>NO</b>

	<p>perpetrator programmes in other parts of the country noted for good practice and made recommendations as to what the Hertfordshire Domestic Abuse Partnership (HDAP) may want to commission by way of a perpetrator programme.</p> <p>This report found the following:</p> <ol style="list-style-type: none"> <li>1. Most of the support available in Hertfordshire, as provided by HCC and the voluntary sector, is targeted at perpetrators with children.</li> <li>2. To receive support, perpetrators must be referred by another agency, such as the Police or Children’s Services. A self-referral pathway is required.</li> <li>3. It is unclear how perpetrators with complex needs (e.g. substance misuse, mental health condition, disability) should be supported whilst on a programme.</li> <li>4. It is unclear how the success of perpetrator programmes can and should be measured.</li> </ol> <p>Before a programme is commissioned, more data is required on the perpetrator demography in Hertfordshire, as well as the critical issue of identifying a funding source. Consideration is currently being</p>	<p>Partnerships report, outlined in the executive response in the neighbouring column. This includes the need to collate further data analysis and information around the various types of perpetrator programmes required.</p> <p>A detailed work plan and terms of reference is being developed and will then be signed off by the Domestic Abuse Executive Board, chaired by Jenny Coles.</p>	
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	given the role of the perpetrator sub-group in collecting this data, identifying funding and commissioning a programme that addresses the gaps in our provision. <b>Commencing April 2019.</b>		
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